

“Put It Forward gives me the ability to do data magic for every department and customer.”

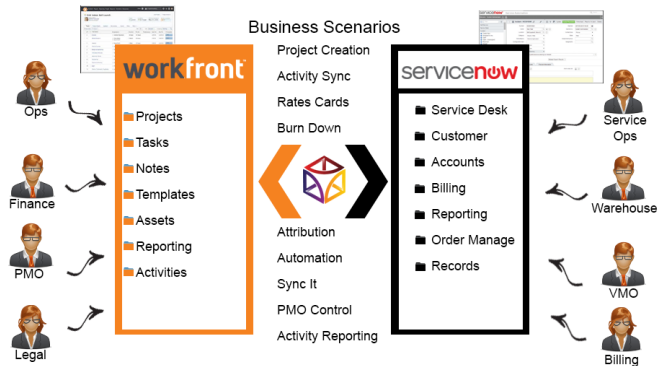
Udo Waibel - CTO Sitecore

Better Projects - Better Results

Put it Forward® is the solution that Workfront® users look for help developing effective issue and lead life cycle management through ServiceNow®. This lets a user keep sales, operations and the customer in the conversation and sharpen targeted execution.

Common Scenarios:

- Keep support cases events synchronized between Workfront® and ServiceNow®
- Auto-create projects based on service requests
- Improve segmentations with ServiceNow® cases integrated into Workfront®
- Share marketing information for better customer support®
- Cycle support events back into loyalty campaigns and the customer experience
- Data analysis to determine effective support behaviors to drive reduced costs
- Create exposure across the customer life-cycle not just funnel development



Workfront® and ServiceNow® Simplified

Put it Forward® enables the rapid connection and collaboration of business systems through on demand technology.

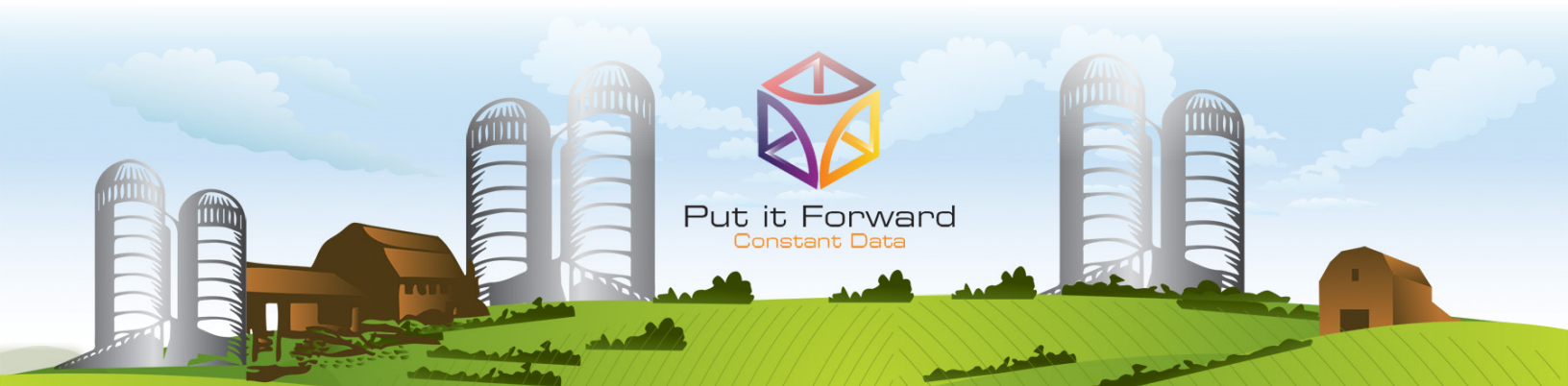
Designed for the marketing analyst, evangelist or operations specialist, Put it Forward's® “No Code” graphical experience accelerates and simplifies the ability to work with data.

Extend beyond connecting into operations governance, data quality and customer life cycle management. All within the same application.

Pre-Built Connections from Put it Forward® enable Workfront® users to rapidly connect to other systems such as Oracle®, Salesforce®, SAP®, ServiceNow®, Netsuite® and many more. Helping improve operations, increase data quality and minimize IT costs while enabling their goal of having a deeper more meaningful customer experience.

Get Started Today

www.putitforward.com/servicenow-integration



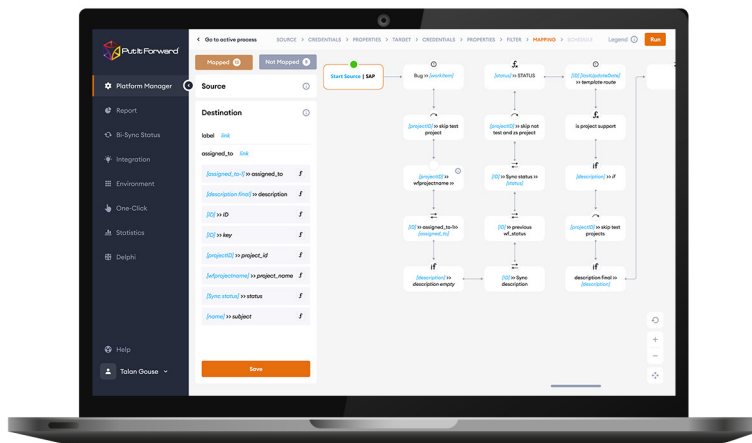
Point, Click, Get Your Servicenow® Data into Workfront®

Shortcuts to working with your data: if you want to do a data load, synchronize across systems, export, add data quality checks or activity govern your data there are three easy steps to start with.

1. **Point the pre-built connectors** from Put it Forward® or use your own connector to automatically integrate the source and destination.
2. **Click on the data services** or add any business rules, transformations to the integration.
3. **Get the data flowing** between the source and destination by selecting the integration interval and activating it.

Key Deployment Benefits

- Built for the cloud - Put it Forward® is a purpose built pure cloud based data service tool. No open source, no fat clients, no legacy
- Pure cloud based – on premise to cloud integration with no installation for you to deploy and manage
- Best Price - On demand per connection pricing and low maintenance costs
- Complete suite of out of the box connectors plus data services
- Superior support model – dedicated resources for each of our customers



Tech Features

- **Multi-frequency Integration:** real time, just in time or in batch cycles
- **Great for data loading** and long running processes like customer research to inquiry
- **Integrated data quality** and management
- **Stay synchronized** with other organization units, legacy systems, other cloud offerings or on-premise applications
- **More Connectors** to marketing automation, financials or other contacts and order/invoice systems
- **Pure cloud based** - no installation of hardware or software for you to deploy and manage
- **On demand per connection pricing** and low maintenance costs
- **Supported Trials**

Tech Specs

Operating Systems: Put it Forward® is cloud based and is independent of operating systems.

App Server: Put it Forward® is cloud based and does not require an app server to run

Dev Tools: Put it Forward® has a rich integrated cloud based development environment which does not require installation.

Transports: HTTP/S, Web Services (SOAP, REST), ODBC, JDBC, FTP, SFTP, SS, File Sharing, Email (SMTP/POP3), Message based, Amazon SQS, JMS, MQ, WSDL ... and more.

Data Formats: XML, HTML/XHTML, JSON, CSV, EDI, text (flat and hierarchical), Unstructured (PDF, Spreadsheets)



Put it Forward
Constant Data